

# CERTIFICATE OF REGISTRATION



10002:2018

THIS IS TO CERTIFY THAT THE

**CUSTOMER SATISFACTION AND COMPLAINT MANAGEMENT SYSTEM**

of

**DITRP-DIGITAL INFORMATION TECHNOLOGY & RESEARCH FOR PROFESSIONAL  
(A UNIT OF DITRP (OPC) PVT. LTD.)**

Address

**ROOM NO 109, NEW RUSHIKESH APARTMENT NEAR CRICKET GROUND  
VIRAT NAGAR, VIRAR WEST, THANE – 401303, MAHARASHTRA, INDIA**

Has been assessed and registered as complying with the requirements of the International Standard shown above for the following activities. Further clarifications regarding the scope of this certificate and the applicability of ISO 10002:2018 requirements may be obtained by consulting the organization

Scope

**COMPUTER & OTHER EDUCATION AUTHORIZES TRAINING FRANCHISE,  
VARIOUS TYPES OF VOCATIONAL & CAREER COURSES, ONLINE EXAM  
TRAINING, ONLINE EXAM & CERTIFICATE PROVIDING.**

**Certificate No. ISO/CSCM/B1552**

Initial Certification Date 14.01.2021

Certificate Expiry Date\* 13.01.2024

First Surveillance Date 14.01.2022

Second Surveillance Date 14.01.2023



**ISR** INTERNATIONAL  
STANDARDS  
REGISTRATIONS



*Vilaxhara*

AUTHORIZED SIGNATORY

**International Standards Registrations**

*This registration is a Customer Satisfaction & Complaint Management System Certificate*

*\*Validity of this certificate is depend on successful completion of surveillance audit  
visit for verification of this certification on [www.isoregistrations.com](http://www.isoregistrations.com)*